

[www.divineit.net](http://www.divineit.net)



**DIVINE IT LIMITED**

Customer. Commitment. Technology.

 **CMMI DEV/3**

Transforming  
innovation into experience  
**that integrates technology**

WE ARE  
A **CREATIVE** GROW  
STATE-OF-THE-ART SOFTWARE **TECHNOLOGY** PARK  
**CONNECTING CUSTOMERS WITH TECHNOLOGY**  
THROUGH INNOVATION AND QUALITY

# Introduction

Divine IT Limited is a national and international award-winning Software Development, Information Technology Services, System Integration and Consultancy Company engaged in complex functionality in the area of Web and Mobile based applications. Established in 2005, Divine IT Limited combines a passion for client satisfaction, technology innovation, deep industry and business process expertise, with a global, collaborative workforce that represents the future of technology and work. During our 13 years of journey, we have successfully completed over 5000 Installations for different types of sector of industries.

We have earned a reputation for delivering top quality solutions on time and within budget, resulting in long-term customer relationship. We work with our clients to guide them to choose the best products from our shelf and implement the right applications to take the organization ahead of the curve. We pride ourselves in providing an outstanding service spread from all facets of our organization, with unrivalled dependable consultancy, implementation and support. Divine IT Limited is a CMMI Level 3, ISO 27001:2013 , ISO 9001:2015 and ISO 20000-1:2018 certified company maintaining full compliance during its development and system execution.



“

We pride ourselves on a strong track record for developing and implementing successful enterprise solutions which extensively reflects on our client's portfolio

”

## Iqbal Ahmed F. Hasan (Russell)

Founder & Chief Executive Officer

# Founder Message ►►

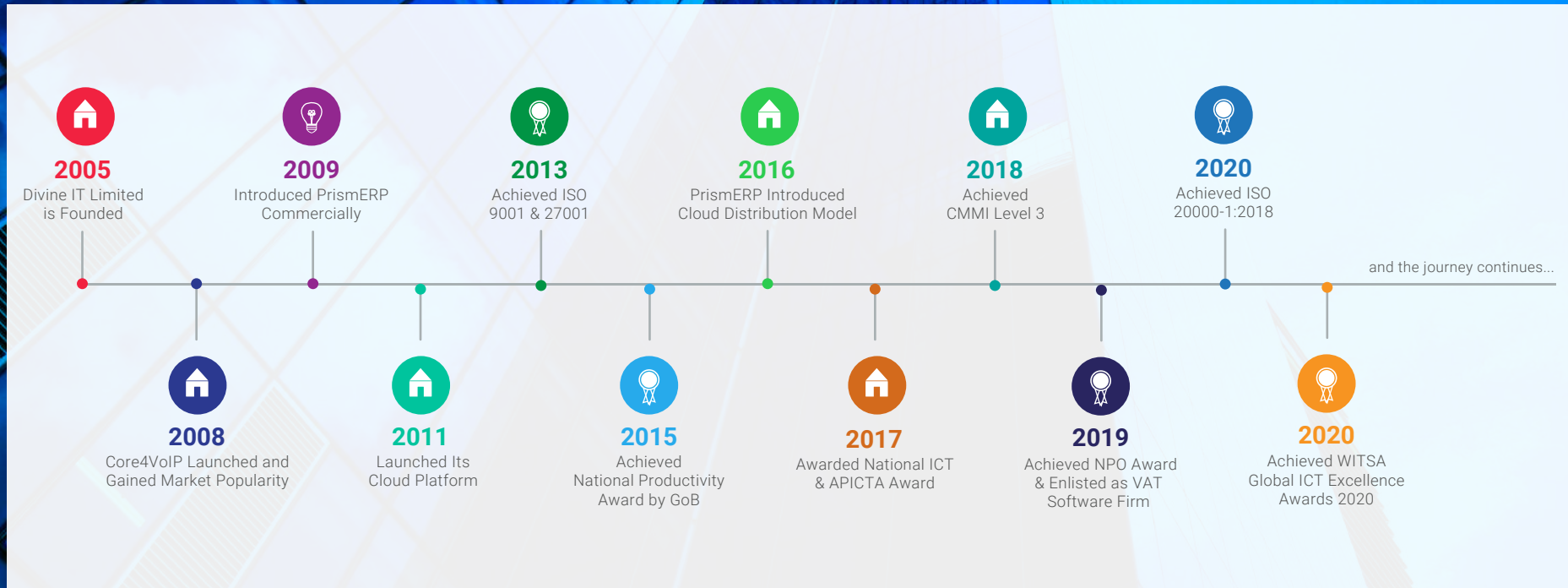
**Welcome to Divine IT Limited and thank you for your interest in our company**

On behalf of Divine IT Limited, I would like to present to you this company brochure. It gives an overview of who we are, what we stand for and what business value we can offer our clients through our quality services, deep industry knowledge and dedicated people

Founded in 2005, Divine IT Limited has continued to develop industry's most reliable, secure and efficient web & mobile applications. Throughout the time, we have sincerely faced customer challenges and provided functions, speed, efficiency, usability and various other upgrades they required.

Thank you for taking the time to learn about our company

# Our Journey ▶▶



# Connecting industries and technologies

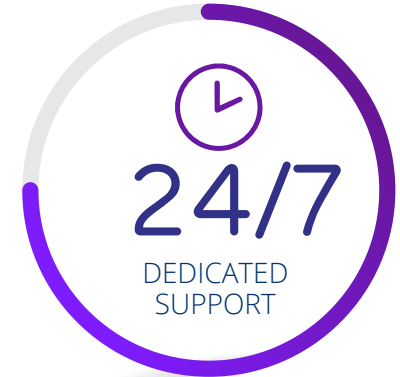
Divine IT Limited is an award winning flagship company engaged in IT consulting, System Integration, Software Development and ITES Services operating in the government and commercial enterprise market. We assist our clientele in providing the most comprehensive application to increase business performance at all levels and maximize industry-mandated compliance and corporate governance

## Mission

To provide time tested, state-of-the-art technology oriented solutions & services to customers enabling them to achieve business objectives and provide the extra edge needed to increase competitiveness in this digital era

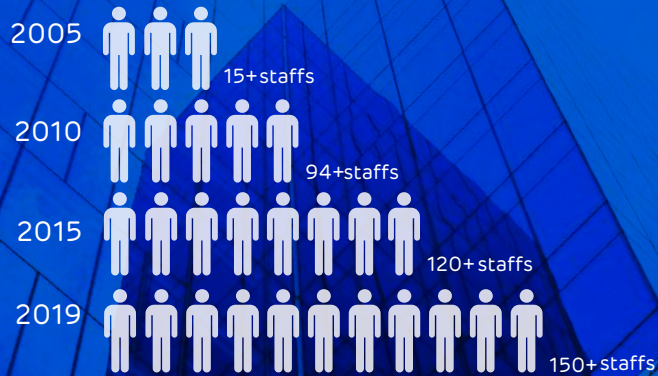
## Goals

To become the leader in the Information Technology Industry locally and globally by improving customers' reliability, productivity, performance, return on investment and the wellbeing of our employees





## EMPLOYEE GROWTH



## AWARDS

- |      |  |
|------|--|
| 2020 | WITSA Global Excellence ICT Award (Sustainable Growth)                 |
| 2019 | National Productivity & Quality Excellence Award (Medium Industry)     |
| 2017 | 17 <sup>th</sup> APICTA Merit Award (Retail & Supply Chain Management) |
| 2017 | BASIS National ICT Award (Retail & Supply Chain Management)            |
| 2017 | BASIS National ICT Award (Government & Public Sector)                  |
| 2015 | National Productivity & Quality Excellence Award (Small Industry)      |

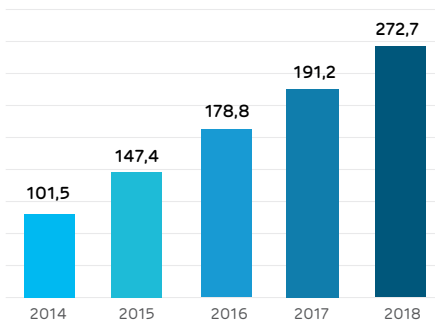
## Certifications Memberships & Enlistments



CMMI DEV/3

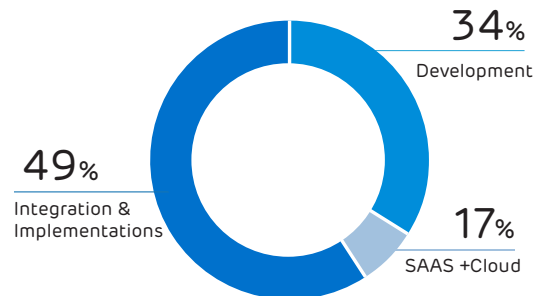


### Turnover growth



\* All values are in million

### Breakdown of sales by business sector



### World wide customers



Divine IT Limited has  
a presence over 20 countries around the globe

# We Love What we do▶▶

Our board of directors play a hands-on role in the day-to-day running of the business and with their considerable expertise in the industry, their decisions actively reflect the company's philosophy.



## Meet the Management



Clockwise from top left

### BUSINESS EXCELLENCE

clear focus on understanding the business process and problematic areas

### CUSTOMER SATISFACTION

delivering the perfect mix to address the business concern with 100% satisfaction

### QUALITY CONTROL

quality is the priority of what we do in our business process

**AKM Ashraf Uddin**  
Deputy Managing Director

**Shamima Ferdousi**  
Chairman

**Imam Hossain**  
Director, Finance

**Syed Zubair Hossain**  
Chief Technology Officer

“ We know what we are talking about...  
**and have the credentials to back it up** ”



# Meet our Seniors ▶

Clockwise from top left

**Khaled Md. Ali**

Manager, Customer Support

**Baharul Alam Jico**

AVP, PrismERP Sales

**Md. Alamgir Hossain Tutul**

Product Manager

**Forrukh Ahmad Shahed**

Manager, Application Deployment

**Fatema Farhana**

Manager, HR & Finance

**Md. Imam Mahdi**

AVP, Business Analysis

**Mahfijur Rahman Jewel**

Director, Business Development

**Anupam Roy**

Manager, System Analyst



The Senior Team of Divine IT Limited consists of experts and innovators from the field of Technology, Business and Visionaries that laid the founding stone of the business. The team has made it from initial phase to today's business stance, with full-fledged, completely owned set of variety of operations.

With a mix of business domain, technology & project management experts, we bring the complete team to every project we take on. Our people work with enthusiasm and a drive to be the best. Their innovative spirit and ambition to be the best encourages them to voice new ideas without any fear as ours is a company of minimal hierarchy which makes Divine IT a congenial place to work.

“ Trust, Value, Security is  
the key to our success ”

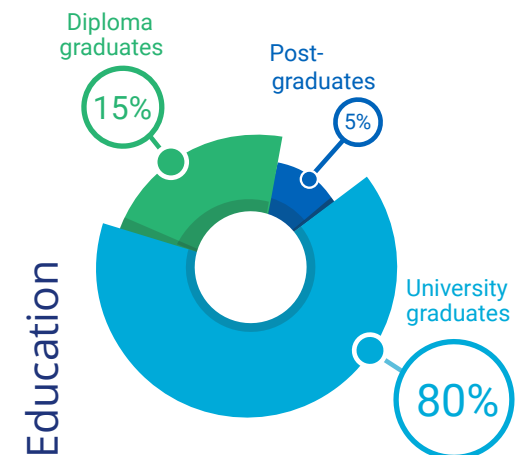
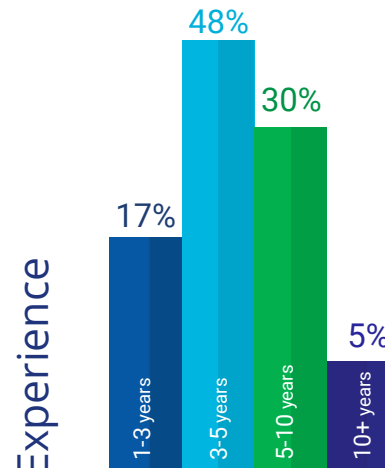
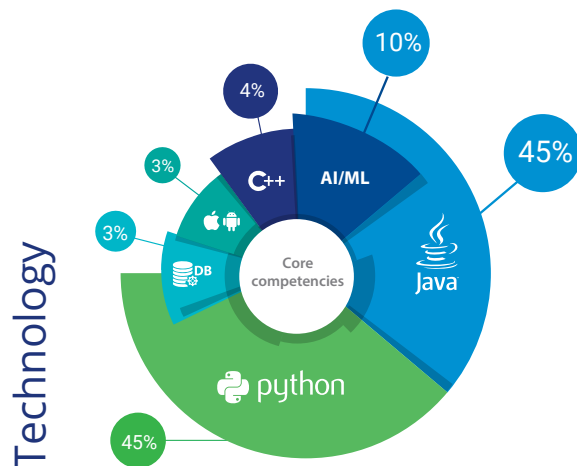


# Connecting our people ▼

Employees are Divine IT's greatest value and asset. Our major concern is customer success and employee growth.

At Divine IT, we put a strong emphasis on personal and professional progress. Most of these professionals who helped us launch the company are now part of the senior management. Our team members are provided with technologically advanced work environment, challenging yet an amicable and encouraging atmosphere. Additionally, the new talents get the best opportunities to advance in theoretical knowledge as well as hands-on experience.

At Divine IT, Training Sessions for new employees, regular refresher programs for the experienced professionals and continual English language sessions are always available. We are happy to help our people cultivate their manifold talent through continuing professional training in software development technologies, methodologies, project management and other spheres. Divine IT's ever-increasing workforce is aligned with its rate of growth and is continuously focused on the latest technology to improve the quality of all services and products that we offer.



# Experience technologies & languages



## FRAMEWORK & TOOLKIT

- furinaPy
- furinaJava
- furinaPHP
- django
- Spring
- Spring Boot
- Qt
- PyQt
- wxPython
- SQLAlchemy
- Hybernate
- Flask



## JAVA SCRIPT

- jQuery
- Backbone.js
- React
- Vue.js
- Node.js
- Angular JS



## LANGUAGE

- Python
- C/C++
- Java
- Javascript
- PHP
- Objective-C



## MOBILE DEVELOPMENT

- Flutter
- iOS SDK
- Android SDK



## DATABASE

- Oracle
- MSSQL
- Mongo
- PostgreSQL
- MySQL



## E-COMMERCE

- Oscar
- WooCommerce



## CMS

- WordPress
- Wagtail
- djangoCMS
- Hyper Editor



## OS & DEPLOYMENT

- Linux
- Windows
- MacOSX
- Virtualization



# Excellence through quality ▼

Our range of diversified technologies, services and solutions offer our customers increased efficiency, enhance productivity and optimize cost



## Enterprise Resource Planning

focusing on process optimization, integration, security and ensuring a seamless business transformation



## Web Application Development

multifaceted & prolific approach will carve a unique image and strengthen your foothold in the online world



## Training and Development

combines real-life application that includes trainer-led classroom work, online learning and project assignments



## Data Center Management

design, realize and optimize with expert data center infrastructure knowledge, leveraged in a practical application



## IT Consultancy

help organizations effectively and economically exploit the best practices from our cross industry vertical experiences



## Mobile Application Development

expertise ranges from defining the user experience, developing mobile application to commercialization



## System Integration

integrating multiple IT systems to simplify, consolidate and optimize operation and support back-end systems and tools



## Security Infrastructure

protect critical infrastructure to limit vulnerability of the structures and systems from sabotage and invasion

# Our services facilitate **your business at any level you need**

## **e-Governance**

having an in-depth working knowledge & vast experience in the Government domain, we provide end-to-end solutions and services



## **Custom Application Development**

managed to aggregate knowledge, experience and deliver all range of enterprise information systems



## **e-Commerce & Web**

offers e-commerce and web services in custom-built solutions that help customers to have their business go global



## **Big Data, Data Analytics & BI**

accelerates big data time-to-insight by removing complexities that improved traditional BI and analytics application



## **Cloud Services**

offer network services, infrastructure, or business applications in the cloud with security that can be accessed using network connectivity



## **Cyber Security**

protects systems from invasion and empowers organizations' network to fight back against intruders and keep your critical information safe



## **Storage & Backup**

performs storage and backup service that increase the security, performance and availability of your data anytime, anywhere



## **Internet of Things (IOT)**

allows home and business users control devices/machines over the cloud





# The divine difference ▶

Divine IT Limited places top priority to the “Customer-First” Principle which ensures the products and services that we provide will delight our customers. We also strive to create new values by constantly mobilizing technological capabilities and management resources within the organization

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## 10 Reasons

*how we can help take your organization **forward, faster...***

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### 24x7

Incomparable customer support coverage with dedicated customer account manager

### INNOVATION

We thrive on creativity and ingenuity through innovative ideas, concepts, and processes

### FLEXIBLE

Implementation accelerators for a low total cost of ownership and short time to value

### QUALITY

With the certified approach to service delivery, we apply proven and reusable tools, methods, and processes

### PRECISE

We always pay attention to delivery time with an eye to deadlines, we deliver on time, every time

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### INTELLECT

Highly skilled professionals who possess expertise in diverse business and technology areas

### EQUIPPED

Unique industry needs, purpose-built solutions ensures success and growth of a company

### FRIENDLY

Strong partnerships and alliances with our internal and external stakeholders

### INTEGRITY

We embrace the highest standards of ethical behaviour and transparency in every aspects

### INFORMATIVE

Regular updates and information for clients via web documentations, customer meetings and more

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“ a partner you can trust ensuring an identical  
**customer experience wherever you are** ”



## Integration of information **design & technology**

**prismERP**  
*think global, be local*

an **ERP** solution with high scalability  
**managing complex processes...**

### THINK GLOBAL, BE LOCAL



Integrate all business functions into one platform to manage business with a 360-degree view in real time



Scalability for all environments allowing organizations to grow without limits or boundaries



Enhance productivity and efficiency with state-of-the-art technology



User-centric design and intuitive navigation ensures simple and quick business functionalities



Develop Information Technology team a profitable part of your business



**PrismERP** provides best-in-class functionality that meets individual organizations specific requirements in an integrated design. Its library of integrated processes will help you manage your tasks more efficiently and by unifying your data, make it easier to share and to control information.



**PrismERP's** automated processes built on a single platform empower seamless and immediate synchronization between units, preventing delays and mistakes, from engineering to production.



**PrismERP** Optimize business processes and bring consistency across intercompany transactions and multiple sites; and enable shared services, planning, and budgeting. Roll up and consolidate financial data and provide real time visibility across the organization.



**PrismERP's** intuitive Business Intelligence tool covers all business process and company activities to provide complete visibility and enable the business to analyse, manage and make better decisions to impact the company



**PrismERP's** 24/7 support centres are equipped with robust support technology and channels with in-depth product knowledgebase and native domain experts who are always at customers' beck and call



## Financial Management

- Accounts Payable
- Account Receivable
- Cashbook & Bankbook
- Cheque Management
- Business Loan Management
- Party Management
- Multi Currency Ledger
- Multi-Branch Ledger
- Fixed Asset
- Cost Accounting
- Treasury Management
- Budgeting and Planning



## Customer Relationship Management

- Service Billing Invoice
- Service Bill Generation
- Subscriber Management
- Campaign Management
- Lead Management
- Activity Management
- Quotation Management
- Survey Management
- Booking Management
- Support Ticketing System
- Return Merchandise Authorization



## Sales & Distribution Management

- Sales Invoice
- Sales VAT
- Order Management
- Sales Cancellation
- Sale Delivery Challan
- Product Pricing
- Product Promotion & Discount
- Credit Control
- InStore Processing
- Sales Product Serial
- Delivery Packing List
- Product Variant Integration
- Shipment Schedule
- LC Management
- Business Loan Integration with LC
- Territory Management
- Secondary Sales
- Installment Sales
- Secondary Inventory Management
- Service on Distributor Sales
- Sales Planning
- Sales Commission



## Supply Chain Management

- Purchase Invoice
- Purchase VAT
- Purchase Order Management
- Purchase Cancellation
- Goods Receive Note
- Inventory Product Booking
- Purchase Product Serial
- Purchase Warranty Management
- Inventory Control
- Lot Management
- Serial Management
- Warehouse Management System



## Production Planning & Control

- Production Planning
- BOM Specification Management
- BOM: Pre-Costing
- Auto Plan Generation
- Schedule Management
- Production Order Management
- Production Control
- Control Packaging
- Quality Control Management
- Shipment
- Planning Analysis
- Equipment Management



## Human Capital Management

- Employee Management
- Manpower & Cost Management
- Recruitment
- Training Management
- Time and Attendance
- Leave Management System
- Payroll Management
- Fund and Gratuity
- ESS Portal
- Android App
- HR Administration



## Project Management & Monitoring

- Project Planning
- Project Budgeting
- Resource Management
- Time Management
- Project Billing
- Expense Management
- Project Inventory
- Project Monitoring
- Project Analysis



## Extensions

- MIS
- Business Intelligence Dashboard
- Mobile Application
- Report Engine
- Security Authentication
- Multi-company Management
- Central Authentication System
- API Integration with other Parties
- Live Data Warehousing
- User Access Control
- SMS & Email
- and many more

Centroid oversees the production process at each point, using real-time information to effectively plan manufacturing processes with precision. It helps businesses to monitor and control each stage of manufacturing and production.



## Optimize production process



Material  
Requirements  
Planning



Production  
Requirements  
Planning



Scheduling  
& Capacity  
Planning



Activity &  
Material Base  
Job Costing



Resource  
& Activity  
Management



Bill of Materials  
& Routing



Waste Management  
& Control



Factory  
Performance  
& Loss Control



Integration  
with PrismERP  
& others 3rd Party



Analytics &  
Reporting

Centroid, the Production Planning & Control Application helps with essential aspects of any manufacturing processes, including scheduling, collecting production floor data and inventory management.

The application ensures the manufacturing process stays on schedule, foreseeing issues before and when they occur, identifying where inefficiencies are and ensuring resources are put to best use. Easy procurement process & material requisition operations allow to procure & purchase the raw materials for any kind of production in a flawless manner.

The seamless data in Centroid at the fingertips allows for greater productivity, reduced waste and ensures a lean manufacturing process runs like clockwork. This optimises manufacturing operations across the company, streamlining processes and reducing costs.



Maximize every investment **in employees..**

**LinesPay**  
convenient people management



## Elevated workplace **productivity**

A seamless, intuitive, customizable & scalable cloud based HRMS solution for any types of businesses, driving improved efficiency and better decisions across all key HR functionalities

LinesPay assists organization to move from transactional HCM to more transformation & accountable HCM. The solution offers unmatched breadth and depth of functionality to manage work- force from applicant to closure.

Our HRMS Comply managing core HR data and processes, payroll, benefits, and legislative/regulatory compliance. The solution saves cost and time with comprehensive, workflow-driven employee and manager self-service. The metrics and analytical tools provide stakeholders to deliver information and determine the value of HR program investments. LinesPay is flexibly designed to increase work-force value through a broad range of development, performance management, and learning tools.



Recruitment  
& Onboarding



PIMS



Attendance  
& Leave



Payroll &  
Taxation



Training &  
Development



Appraisal  
& Benefits



PF & Gratuity  
Management



Disciplinary  
Action



Employee  
Self Service



Final  
Settlement

cloud computing with shared resources  
*minimize upfront cost but maximize growth*

onebook



## Accelerate your **business in the cloud**

Without a substantial expenditure for hardware and software, OneBook shares computer resources via the internet which particularly value an extra scale for SMB's.

OneBook delivers adaptable cloud technology with a unique all inclusive user licensing model, enabling a complete, real time view of businesses anytime & anywhere. It gives small to medium sized organizations full control over current and future

OneBook provides the full suite of integrated business management applications which streamlining different processes and workflows that prompts efficiency and productivity levels of an organization. Our API and plugins ensure easy integration into CRM, Business Intelligence, and other backend systems.



Financial  
Management



Sales  
& Invoice



Customer  
Management



Procurement  
Management



Suppliers  
Management



Inventory  
Management



VAT  
Compatibility



Backup and  
Restore



User Role  
Management



Dashboard  
and Reports



Centered on reliability, flexibility, ease of use, and feature-rich functionality, PrismPOS is scalable to fit single store, one-register sites to large, multi-store chains.



## The Choice for **better change**



Online  
/Offline



Web  
Integration



VAT  
Compatibility



Fast  
Checkout



Customer  
Loyalty



Sales  
Promotion



In Store  
Processing



Inventory/  
SKU Control



Inter-store  
Transactions



Dashboard  
and Reports

PrismPOS meets the needs of retailers and help organizations to reduce manual entries and mundane tasks to provide more time and freedom for development. The solution operates both online and offline, monitor sales, payments, returns, inventory, and cash, as well as running more complex aspects of retail such as inter-branch transfers and price management and more.

PrismPOS improves operations in all types of fast retail including but not limited to supermarkets, c-stores, restaurants, hotels & hospitality businesses, beauty salons and general retail etc.

PrismPOS provides retailers more opportunities to micro-market specific products and influence consumers at earlier points in their sales funnel.

stay in compliance and

take the stress out of managing VAT

prismVAT  
digital Vat returns



## Accredited VAT System **Stay Compliant**

Navigating through the complexation of VAT and complying regulations of National Board of Revenue (NBR), PrismVAT takes controls of financial transactions and audits of any types of organizations

PrismVAT is a VAT Management software approved by National Board of Revenue (NBR) under ministry of finance in Bangladesh. The web based integrated application is fully compliant with VAT Act 2012 and suits every types of conglomerates in Bangladesh.

PrismVAT automatically calculates VAT of an organization depending on the business transaction VAT scheme. The organization can submit the VAT return online afterwards.

The VAT Management system takes full account of relevant business of value added Tax and manage the process from accounting to invoicing, price declaration & VAT calculation by providing standard operating procedure. PrismVAT can work as an independent application with full functionality as well as integrating with 3rd party application.



VAT Act 2012  
Compliant



Input and  
Output Tax



Sale, Purchase  
& Returns



Cost  
Sheet



Production  
and Transfers



Customs  
Duty



VAT  
Adjustment



VDS  
Certificate



Rebate  
for AIT, VAT



Data  
Security

# Designed for driving **telecom advancement** ▼

# Core4Switch

## VERSATILE SWITCHING PLATFORM WITH BILLING

Core4Switch is a versatile Switching Platform with integrated billing system. Its robust and flexible architecture has been designed to serve as an ideal platform for Mobile, ISP, IPTSP, VOIP and Call Center Operator.

Core4Switch also ensures most reliable and cost effective solution, that can help service providers grow as a giant global carrier in the telecommunications industry. Multilevel reseller support, easy user interface, integrated billing, intelligent routing and class5 Softswitch features are some of the many benefits of Core4Switch.



Billing  
Management



Multi  
Layer Security



Analysis and  
Reporting



Rate  
Plan



Flexible  
Routing



Call  
Management



Call  
Simulator



SMS &  
Email Alert



Client  
Management



Party  
Management

# Because we care **your security** ▼

## Core4Xtreme

## SECURE CALLS AND MESSAGES TO ANYONE, ANYWHERE

Core4Xtreme is a secure communications application for the organization that allows them to offer user to make phone calls and send text messages to all other internal users.

It is a cross platform mobile messaging app which allows you to exchange messages and free/paid calling system. Divine IT Limited offers OEM version of this solution to the customers.

### Platform



Android



iOS



Text  
Messenger



Secure File  
Transfer



Internal  
Calling System



External  
Calling System



Location  
Tracking



End-To-End  
Encrypting Message



Group  
Conversation



Contact Favorites  
& Sharing

# Other Products ▼

Apart from being engaged with core products, we have products easily integrable with our ERP which are highly competitive and innovative. We endeavor to implement technological and creative ideas considering client specific needs



## Enterprise Asset Management

provides a holistic view of organization's physical assets & infrastructure throughout their entire lifecycle



## Merchandising Management

enables to drive sales, margins & cash flow ensuring data integrity & streamline the right products at the right time



## Commercial Management

tracking documents' status and financial information of all import and export LCs efficiently and accurately



## Billing Application

simplify complex payment scenarios with easily configurable billing system keeping organizations on track and on time



## Material Resource Planning

is designed for manufacturing process for production planning, scheduling, and inventory control system



## Supply Chain Management

executes every phase of manufacturing to distribution and provides unparalleled visibility for better business decisions



## Customer Relationship Management

creating a 360° view of the customer, capturing relationships and interactions while driving growth and profitability



## Support Ticketing System

tracks and manages customer queries and further ensures seamless resolution of inquiries improving customer experience



## Document Management

helps organizations to store, manage and track documents and images to reuse and control the flow of the documents



## Cheque Book Requisition Application

help customers to place requisition of cheque book from any bank branch and get delivery from anywhere



## Core4Dialer

SIP dialer for Android operating system for making long distance VoIP calls from mobile phones and specially designed for low bandwidth areas



## Training Institute Management

is a complete suite of applications that permits to automate all aspects of the administration of training institutes



## Fleet Management

Organizes and coordinate all operations from vehicle acquisition to disposal for organization



## Cheque Printer

designed to write & print any size of cheque from any country to a normal office printer with a simple user interface



## Core4Billing

advanced classV VoIP billing application is a highly scalable application to meet the needs of telecom and VoIP service providers



## E-learning Platform

an integrated set of interactive online services with tools, information, and resources to impart and manage education in real time

“technology driven products  
building networks better”





## PrismPay

is an innovative solution using the latest technology that is secure, reliable for real-time online transaction management



## Content Management System

enables you to create and manage content on your web including its design, content, graphics, and even code



## Bank and Financial Institutions MIS

helps management carry out and control decisions of both Schedule Banks and Bangladesh Bank



## Report Builder

is a stand-alone application provides a productive report-authoring environment for IT professionals and power users

“ when you ask us questions,  
**consider it solved** ”

Discover how Divine IT Limited was built and to this day maintains a successful product line through its talented technology and industry experts. We listen to customer needs and invest our time and resources into product development instead of marketing and advertising which creates an extra value to our customers. We have a well-thought-out and unified approach to enterprise software products and services.

# Your source for security

## We have got it covered ▶

### Security surveillance

— capture it all, closer than ever

We provide a wide range of Video Surveillance solutions to meet customer specific needs and budgets.- From simple camera systems for small offices and businesses to complex solutions for urban traffic management systems.



- IP Fixed/ PTZ/ Thermal/ Fish Eye/ Panoramic Cameras
- Analogue HD Cameras
- Video Wall & Video Wall Controller
- Embedded Hybrid DVR/NVR
- Encoders/Decoders
- Network Transmission Enclosure/ Joysticks
- Analogue/ IP/ Hybrid/ Virtual/ Matrix
- Video Management/ Video Analytics
- Face/License Plate/ Container Recognitions
- Physical Security Information Management

### Access control

— stay secure, without compromise

Our standalone, networked enterprise wide or hosted systems to offer a full range of customized Access Control solutions that help manage and streamline security responsibilities for any corporates from small business operations to complex large corporate campuses



- Full Height/ Waist Height/ Tripod Turnstile
- Flap/ Sliding/ Speed/ Swing Barriers
- Hydraulic Road Blocker
- Automatic Static Rising Bollards
- Vehicle Access Gates
- Rising Arm Barriers
- Integrated Parking Management
- UHF/ RFID/ Face Recognition/ Card Readers
- Contactless Visitor Management
- Hybrid Access Control

# Fire detection and protection system

— Kill the fire before it kills You

Our consultative approach to sales, service, products and solutions is especially suited to Fire Detection and Protection in industrial and commercial applications. We work closely with our customers to design, install, maintain and upgrade industry-specific Fire Detection and protection solutions.



- Addressable Fire Alarm
- Intelligent Addressable Fire
- Portable Fire Extinguishers
- Network Fire Detection & Alarm
- High Sensitivity Smoke Detector
- Fire Hydrant System
- Fire Sprinkler System
- Fire Pump
- Fire Fighting Vehicle

# Scanners

— Professional in protection

We are proudly associated with the most regulated and industry approved security screening devices. With our extensive experience we present the best solutions in any field providing high-tech security via x-ray technology, delivering all the support that the customer needs at any security checkpoint



- X-Ray Baggage Scanner
- Arch Metal Detectors
- Handheld Metal Detectors
- Under Vehicle Scanners
- Mobile Scanners
- Heavy Cargo & Vehicle Inspection
- Explosive & Narcotic Detection
- Chemical & Radiation Detection
- Cargo & Vehicle Inspection
- Trace Detection

“prevention, protection & safety  
is our profession”

Today's security threats to industry and commerce along with more stringent compliance codes and standards highlights the need for more comprehensive and integrated solutions. We offer Integrated Security solutions that combine deep knowledge of each customer with innovative technologies that can elevate an organization's security plan to a new level of cost-effective, integrated efficiency

We provide application and professional training to equip individuals and professionals with technical skills and commercial experience transitioning them into professional IT and business consultants. Our domain specific consultants and trainers design courses considering the needs of the audience.

We also offer an Advanced Project Management training course for those coming from a leadership position building upon their extensive skills and life experience.

### BUSINESS PATHWAYS

- Software Application Training
- Business Analysis
- Project Management
- Risk, Regulation and Compliance

### TECHNICAL PATHWAYS

- Software Development
- Software Testing
- Software Administration
- IT Service Management (ITSM)
- Information Security
- Business Intelligence

### TAILORED PROGRAMS

- IT Skills & Certifications
- DevOps
- Internet of Things (IoT)
- Big Data and Data Analytics
- Data Science
- Test Automation

### PARTNERS



**ICT**  
DIVISION



# Divine Training

Create, inspire  
and **shape a**  
**digital future**





# It's after the sale that a company reveals its **true colors**

Divine IT support team...



Divine IT Limited offers a comprehensive range of service and support options. Our support team, consultants and developers capacitate with a wealth of technical knowledge and experience.

Our goal is to understand and anticipate business requirements. It means that everything we do is geared towards equipping the business with solutions that will help you succeed as markets evolve. Our dedicated account managers will provide you with superior service and advice to ensure our solutions which are tailored to meet your business requirements. They are well experienced with in-depth multisectoral domain knowledge and can help advise for the best solution to implement that can make a positive contribution to your organization.

## Our standard offerings:



Managed  
Support



System  
Monitoring



Online  
Documentation



User  
Training



Telephone  
Support



Online  
Support portal



On-site  
Troubleshooting



Remote  
Diagnostics

# Our services facilitate **your business at any level you need**



## Live Chat

We use all types of video, audio and chat communications in conjunction with a phone call that makes sure we are always connected with our customers

[ [skype: divinehelpdesk](#) | [www.divineit.net](http://www.divineit.net) | [whatsapp: +880 1730071022](#) ]



## Online Ticket

Our customers can raise issues with information from their own portal and we respond between 30 minutes to 24 hours [ <http://support.divineit.net> ]



## Email

We receive and respond to emails when our clients are not available to talk with us, allowing the clients to respond on their own time. [ [support@divineit.net](mailto:support@divineit.net) ]



## Phone

We directly communicate with our clients over phone to handle sensitive and critical issues when necessary [ [Hotline: +88017 5566 1212, 16517](#) ]



## Social Forum

We communicate and give latest update to clients through social media such as Blog, Facebook etc. [ [www.prismerp.net/blog](http://www.prismerp.net/blog) | [www.facebook.com/divineit](https://www.facebook.com/divineit) ]



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**Support**  
Global presence,  
local support



# Testimonials ▾

## WHAT OUR CUSTOMERS SAY ABOUT US

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“ We are extremely happy that we engaged Divine IT to implement our ERP solution. We were especially impressed with the consistent depth and experience of their entire team as well as their extensive knowledge ”

**Mir Mashiur Rahman**

Managing Director, Titas Gas Transmission & Distribution Co. Ltd.

“ Divine IT Limited has been an exceptionally professional security partner for CPA. We have a highly strenuous security protocol which Divine IT's Security Solution managed proficiently with their adept planning. ”

**Lt. Cdr. Md Nezam Uddin, (C), BN**

Deputy Director (Security), Chittagong Port Authority

“ Divine IT has provided outstanding service and solutions that fit our unique needs. Specially, their smart security tool and workflow engine were high-value additions to implementation. ”

**Shah Noman Partho**

Executive Director, Solargao Limited

“ With Divine IT Limited, we got exactly what we wanted and more. The project management and communication works really well and the dedicated project manager did a great job keeping things together. ”

**Mohammad Salahuddin Razib**

Deputy General Manager, ICT, Bangladesh Krishi Bank

“ The developers at Divine IT were prompt in developing the seamless mobile applications that fits my specifications beyond expectations. The app is not just attractive in the looks but also offers enhanced engagement to the users. ”

**John A. Dorr, Ph.D**

Deputy Chief of Party, Winrock International

“ Divine ITs' Web design was able to provide significant direction in how a web should look, feel and perform. A real bonus is their comprehensive CMS, that allows the user to create an immense array of customization to every page. ”

**Dr. Muhammad Asif Hossain Khan**

Director, ICT Cell, University of Dhaka

# Our Industry Expertise ▼

5,000

customers globally and growing

1+ million

users

ISO/IEC 27001:2013

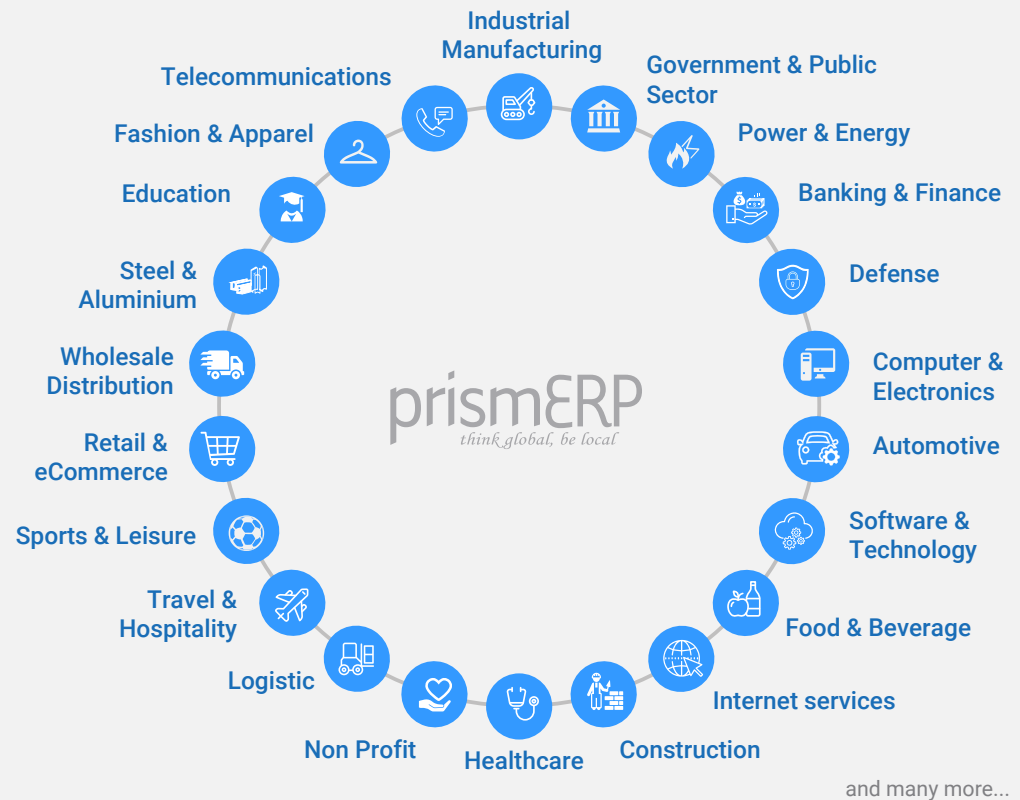
ISO 9001:2015

compliance

CMMI DEV/3

certified

## End-to-End Solutions for Major Industries



# Our Valuable Clients ▼



and many more...

www.divineit.net

+88 01755661212

+88 01730071001

sales@divineit.net

16517



#### Certification



**CMMI DEV V3**



#### Membership



#### Enlistment



National Board of Revenue, Bangladesh  
জাতীয় রাজস্ব বোর্ড, বাংলাদেশ

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Chittagong-4100, Bangladesh

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